

# MOT Juice Promotions

## General Terms and conditions

1. These are the terms and conditions which apply to any competition, prize draw or promotion which we or our promotion partners may run, whether on our or their websites, social media platforms, on-air or otherwise ('**Promotion**').
2. By entering a Promotion you agree to be bound by these terms and conditions along with any other Specific Rules which relate to a Promotion. Specific Rules might include entry instructions and any other specific details, rules or conditions relating to a particular Promotion, and might be published on our or our promotion partners' website, social media platforms, or may be found in any other media which features a Promotion. The Specific Rules will usually (but may not always) refer to these terms and conditions.
3. In these terms and conditions, '**we**', '**us**', '**our**' and '**Promoter**' all mean **MOT Juice Ltd** Our registered address is: **Compliance House, Rusper Road, RH11 0LQ**

## Start and end date/time

4. Each Promotion will start immediately (i.e. as soon as it is first promoted), unless a later start date/time is specified. The closing date/time for a Promotion will be made clear in the Specific Rules or the relevant promotional materials. All times will be based on UK time.

## Entering a Promotion

5. Each Promotion will be open to individuals who are UK resident and aged 18 or over unless the Specific Rules or other promotional materials or announcements specify a different geographic region or a different minimum age.
6. In any event, our employees, agencies, freelancers, contractors (and those of any of our promotion partners, associated companies or prize providers) and their immediate family members or households (whether related or not), and anyone else professionally involved with the relevant Promotion, are excluded from entering and from winning ('**Excluded Individual(s)**').
7. To enter, follow the entry process for the relevant Promotion, which will usually be explained in the Specific Rules and/or promotional materials or announcements.

**8.** You may only make a maximum of one entry into each Promotion (unless the Specific Rules for a particular Promotion expressly set a higher maximum number of entries for that Promotion).

**9.** There is no charge to enter a Promotion. However, if entry is made via text message, MMS or telephone call, your network provider will usually charge according to their standard rate or deduct it from your allowance. If entry is made by text message, be sure to use the correct shortcode; be aware that shortcodes change from Promotion to Promotion. In all cases, please check with your service provider for more details. If you are not the bill payer, you must obtain the bill payer's permission before entering.

**10.** If entry involves a live call in, ensure you answer your telephone when we phone you. If you fail to do so, or if the call becomes disconnected or you are not audible for any reason beyond our control (including, but not only, low/no signal on your device, or a call being dropped by any network, etc.) before or during the Promotion, you may be disqualified, and we reserve the right to select another entrant to participate in the Promotion.

**11.** For any on-air Promotions, all timings including the closing time are as broadcast on the relevant station's FM broadcast frequency. If you are listening via an IP enabled device such as a smartphone or tablet, please remember that the stream can be slightly behind the FM broadcast due to differences in network speeds and/or the advertising we may serve to listeners on IP enabled devices and other factors. If a Promotion requires you to enter by a deadline dependent on an item in the broadcast (e.g. by the end of a song) we cannot take into account any delay from listening via an IP enabled device and the deadline will be as on the FM broadcast. For podcasts and non-live broadcasts, note that the deadline will probably have passed, so check before entering.

### **Winner selection/notification**

**12.** For each Promotion, there will be only one grand prize winner unless otherwise specified.

**13.** Unless otherwise specified in the Specific Rules:

**13.1** In the case of a **prize draw**, winner(s) will be selected at random. This will be done by an automated process or a process which will be conducted or supervised by an independent person, or as otherwise mentioned in the Specific Rules.

**13.2** In the case of a **competition**, winner(s) will either be selected by **(a)** an independent judge or **(b)** a panel of judges which includes at least one independent judge.

**14.** If you win a prize, we will notify you within fourteen (14) days of the end date of the Promotion. To claim the prize, respond to the notification within the deadline set out in the

Specific Rules (or within 28 days if no time frame is set in the Specific Rules within the notification) and follow the instructions which will be provided to you.

## **Prizes**

**15.** The prize or prizes will be as described in the relevant Specific Rules. Imagery may be for illustrative purposes only, and colours and other minor details may vary.

**16.** Each prize is non-transferable, non-refundable and no cash alternative is available.

**17.** If we consider it necessary or appropriate, a prize or prizes (or part thereof) might be varied or swapped for a suitable alternative which will be decided in our sole discretion.

**18.** If you fail to claim the prize within the time-limit or fail to comply with any other instructions or time-limits notified to you or provide us with incorrect or fraudulent information, you will forfeit your right to the prize. **We will then select an alternative winner.** You'll need proof of your ID to claim a prize – in relation to on-air Promotions, this may include proof that your voice matches that of the relevant entrant/winner.

**19.** You will not be entitled to receive a prize which, for any reason, you would be prohibited by law from purchasing, using, owning or possessing.

**20.** The prize cannot be used in conjunction with other offers, promotions or prizes.

**21.** Third party terms and conditions apply to parts of a prize where applicable. For example, where the Prize contains ticket(s) to an event, you and any guest or travel companion will not only be bound by these terms and conditions and the relevant Specific Rules, but also the event organiser and venue owner's rules and any terms and conditions set out on the ticket.

**22.** Unless otherwise stated in the Specific Rules, you may not win more than one prize per Promotion and we reserve the right to withhold or reclaim any second or subsequent prize.

## **Publicity and identity of winners**

**23.** If you win a prize, you may be required to take part in reasonable publicity.

**24.** We and the prize provider may publish and publicise your name, image, social media handle and/or profile picture, and your entry, and we may refer to your association with the Promotion and/or the prize, in any and all media, worldwide, in perpetuity, for publicity and PR purposes.

**25.** We may carry out an interview with you either by telephone or in person and we may film, record and/or photograph the interview and we may use such film, recording and/or photograph(s) for publicity and PR purposes in any and all media, worldwide in perpetuity.

### **Use of your entry**

**26.** By entering a Promotion or submitting a video, image, audio file or any other materials in relation to a Promotion (including as part of the entry process or as part of a prize) or if you tag or mention us directly or indirectly in any photo, video or content in connection with the Promotion, you agree that we can re-post, re-tweet, publicise and otherwise use that photo, video or content (with or without any accompanying comments and information like your handle and profile pic). You agree that we can do that via the same platform(s) that you posted or shared the photo, video or content, as well as via other social networks and platforms that we use, and on our websites. However, obviously we'll never sell or charge anyone for copies of your photos, videos or other content (without your approval). And, just to be clear, unless otherwise expressly stated in the Specific Rules, you will remain the owner of the rights (e.g. copyright) in your photo, video or other content, but you agree not to use all or any of them in connection with a competitor of ours. You waive your moral rights in relation to the same.

**27.** You warrant and undertake (i.e. guarantee), that:

**27.1** you own and control all of the rights in your entry, and you have the right to grant the rights set out in these terms and conditions and any Specific Rules;

**27.2** you have obtained written consent from anyone featured or mentioned in your entry, and your entry (and our and any third party's use of it) does not and will not infringe the rights of any individual or business (including any intellectual property rights, moral rights, right to privacy, confidentiality, etc.);

**27.3** your entry does not violate any applicable law or regulation;

**27.4** your entry does not contain anything which is indecent, untrue, defamatory, unlawful, hateful, threatening, demeaning, inappropriate, obscene, malicious or which is in contempt of court;

**27.5** your entry will not cause any kind of harm or damage, and does not (to the best of your knowledge or belief) contain any virus, malware, spyware or similar.

**28.** You will sign such document as we reasonably request, at no cost to us, to confirm any or all of the above.

**29.** Unless otherwise stated, your entry will not be returned to you.

## **Data Protection**

**30.** Your personal data, and the personal data of any guest or travel companion, will be collected and processed by us and the promotional partners named in the Specific Rules, as well as the prize providers, in order to administer this Prize Draw.

**31.** We will also use entrants' personal data for marketing purposes where consent has been provided. Personal data may be transferred and processed outside of the EEA. For more details of our use of personal data please read our Privacy Policy, visit <https://www.motjuice.co.uk/privacy-policy> for our privacy policy.

## **Liability**

**32.** Your entry or participation in Promotion and/or Prize is at your own risk. If the Promotion or prize requires that you undertake any physical activity please ensure, before entering the Promotion, that you are in good health, that you have informed us before or at the time of claiming the prize of any underlying medical condition, physical or other impairment or medication you are taking which may be relevant and which could adversely affect your use or enjoyment of the prize, or ability to claim the prize. You must notify us immediately if you become ill or become aware of any other relevant medical or health and safety information which could affect your participation in a Promotion and/or prize. If you have a disability, please make this clear to us when you claim the prize so we can consult with you well in advance of the prize and make such reasonable adjustments as are practical and within our reasonable control, based on all the circumstances, to ensure that you can enjoy the prize to the fullest extent.

**33.** If we consider that you or your entry are in breach of these terms and conditions, or if we have grounds to suspect any entrant or third party of cheating, deception or fraudulent or unsportsmanlike conduct of any kind (including, without limitation, manipulating a Promotion, choice of prize winner(s) or any entry), without limiting the options available to us, we reserve the right in our sole discretion (and without us incurring any liability) to disqualify any entrant, entry or person we reasonably believe to be responsible for, or associated with, such activity. We also reserve the right to disqualify you from a Promotion and/or prize (without us incurring any liability) if in our reasonable opinion you or your guests or travel companions conduct yourselves in a way which is abusive or which exposes you or others to any medical, security, safety or similar risk whatsoever (including if you are intoxicated or abusive in any way). You agree that you will not do anything which is likely to bring us or any of our promotion partners into disrepute or which might adversely affect our reputation or the Promotion.

**34.** Save that nothing in these terms and conditions limits or excludes our (or any third party's) liability arising from fraud or from death or personal injury caused by negligence

or any other type of liability which may not be limited or excluded by law, to the fullest extent permissible by law, we (and the promotion partners and any providers of a prize) (a) shall have no liability in relation to any act or omission of any third party and (b) exclude all liability to you and anyone else for any indirect loss, damage or harm of any kind arising from or in connection with the Promotions and prizes and your use or enjoyment of them. For example, if you book or take time off work with the intention of taking up a prize (e.g. an event) on a particular date, and the event is subsequently postponed, changed or cancelled, we would not be responsible for covering your wages or salary for your missed day of work on that day or any other day off you take. This is only one example and is not intended to limit the general interpretation of this clause.

**35.** In no event will our and/or the promotion partners' total aggregate liability to you exceed the cost of the prize.

**36.** Unless otherwise expressly stated in the Specific Rules, the Promotions are in no way sponsored, endorsed or administered by, or associated with any social media platform (including without limitation Twitter, Facebook, Instagram or YouTube). You hereby release all such social media platforms from any liability. Any questions, comments or complaints regarding this Promotion must be directed to the Promoter only, and NOT to any social media platform.

#### **Other rules**

**37.** We reserve the right to withdraw or amend any Promotion, Specific Rules and/or these terms and conditions if we consider it necessary or appropriate to do so for reasons beyond our reasonable control or if there has been a broadcasting or printing error, etc. Any changes will be posted here and/or on our website.

**38.** When entering a Promotion or claiming a prize you must use your real name. You may be required to provide us with proof of your identity and eligibility on request. Failure to provide adequate information (or to adequately prove eligibility) may result in your disqualification and/or withholding or withdrawal of a prize.

**39.** No multiple, bulk, automated, machine assisted, third party, syndicate or other group entries will be accepted. We will disqualify any entries which, in our reasonable opinion, appear to have used any of these entry methods (including multiple entries, unless permitted) from the same IP address, telephone number, or similar. You may **not** enter a Promotion if you have been given the answer(s) or any other relevant information in relation to the Promotion, directly or indirectly by any Excluded Individual.

**40.** For Promotions involving online voting, only one vote for each valid email address will be accepted. We reserve the right to disqualify any entrant making, or attempting to make, multiple votes, and to disregard any votes which we, in our sole discretion but acting reasonably, consider to be suspicious or fraudulent.

**41.** You agree to keep confidential any information which you know or reasonably ought to know is confidential and which relates to us, our business, the Promotion or prize.

**42.** If Specific Rules contain a rule which directly contradicts these terms and conditions, to the extent of that contradiction the Specific Rules will override these terms and conditions for that Promotion. Otherwise, these terms and conditions will continue to apply in their entirety.

**43.** In these terms and conditions, any Specific Rules and promotional materials, examples are given to help illustrate some terms, they are not exhaustive and do not limit those terms in any way.

**44.** In the event of any dispute, our and any judges' decisions are final and no correspondence will be entered into.

**45.** So that we can ensure the fairness of our Promotions, we reserve the right to prevent you, at our absolute discretion, from entering any of the Promotions for a period of six months ("**Exclusion Period**") if you have either (A) won a prize valued at £1,000 or above, or (B) won more than one prize during the previous six months. If we choose to exercise this right, we will notify you in writing. If you continue to enter any Promotion during the Exclusion Period, we reserve the right, at our absolute discretion, to disregard your entry, remove prizes and impose a further exclusion period of twelve months from the date of your last entry attempt. Entry fees (if any) will not be refunded.

**46.** These terms and conditions, together with the relevant Specific Rules, represent the entire agreement between you and us in relation to the Promotion and the prize. The invalidity, illegality, or unenforceability of the whole or any part of the terms and conditions or any Specific Rules does not affect the remainder of these terms and conditions or any Specific Rules, which will remain in full force and effect. These terms and conditions and the Specific Rules do not create any right or benefit enforceable by any third party.

**47.** The Promotion, and these terms and conditions, are governed by English law, and any disputes arising in connection with them shall be subject to the exclusive jurisdiction of the English courts.

**48.** For all enquiries in relation to a Promotion or these terms and conditions, please contact [support@motjuice.co.uk](mailto:support@motjuice.co.uk)

## **MOT Juice Free for 1 Year Promotion Terms and Conditions – Specifics**

### **Entry to the promotion**

- 1.** This promotion is only available to new MOT Juice customers. This is to say the person who creates the trial account has not used MOT Juice in the past, in any capacity.
- 2.** In order to receive the 12 months free MOT Juice subscription, the client must satisfy the requirements set out in the specifics of this promotion. These are:
  - 2.1** Start a 30-day MOT Juice trial using the link supplied on the promotional material.
  - 2.2** Provide a valid payment method within their account before the trial ends. Valid payment methods are limited to a UK Bank Account and/or an active PayPal account.
- 3.** Only business owners running a single VTS operation are entitled to receive the 12 months free. Any business operating more than 1 VTS will not be entitled to receive this offer.

### **Inclusions & exclusions**

- 4.** Annual MOT Tester training & CPD is provided for all MOT Testers added to the account providing each tester can provide adequate proof they are employed at the VTS if and when requested by MOT Juice. Any MOT Tester added to the account where it cannot be proven they are, or ever were, employed by the VTS may be liable to pay for the annual training. If the training is not paid for, MOT Juice reserves the right to remove any completed and incomplete training materials from the testers' account(s).
- 5.** Training & CPD modules are provided to testers on a monthly basis in line with all other standard monthly subscriptions. This is typically on the first day of each month.
- 6.** Annual Training & CPD is supplied free of charge up to 23<sup>rd</sup> March 2023.
- 7.** Annual Training & CPD will be billed for at the standard retail rate on 24<sup>th</sup> March 2023 unless the client has contacted MOT Juice 7 days prior to this renewal date to inform of cancellation. Cancellation must be provided in writing to [support@motjuice.co.uk](mailto:support@motjuice.co.uk).
- 8.** Annual Assessments are not included with this promotion. Any client needing access to any Annual Assessments can purchase them from MOT Juice at the standard retail rate. The client is under no obligation to purchase their annual assessments from MOT Juice or their partners. Purchasing an annual assessment from an alternative supplier will not impact on the client's access to their MOT Juice account.
- 9.** Additional MOT Training Courses supplied by MOT Juice are not included with this promotion. Any client needing access to any of the MOT Juice Training Courses can purchase them at their standard retail rate.



**10.** AEC (Authorised Examiner Consultant) role must be assigned to David Thomas Lennon of MOT Juice LTD for the client to have access to the MOT Juice Test Quality Information and/or Test Log Analysis feature(s). These features cannot be supplied to the client without the client appointing the AEC role first. The client is under no obligation to provide AEC access as part of this promotion.

### **Automatic renewal & refunds**

**11.** The client understands that after their 12 months free has ended, they will be automatically converted to a standard monthly paying subscription unless they have provided MOT Juice with written confirmation of cancellation prior to the renewal dates. The renewal dates are as follows:

**11.1** Annual Training & CPD will be renewed on 24<sup>th</sup> March 2023.

**11.2** All compliance products including MOT Juice VTS Compliance Suite, Online MOT Booking Diary, Holiday & Sickness Planner, Test Quality Information Management, Internal Messaging Centre, KPI Analysis, Test Log & Invoice Cross-Checking, DVSA Site Visit Logging and any other product that may be released in the future will be renewed on the first 24<sup>th</sup> day of the month after the first 12 months of the free subscription has ended. For example, if the trial start date is 28<sup>th</sup> May 2022, then the renewal date for the products listed in this 11.2 will be 24<sup>th</sup> June 2023.

**12.** Refunds will not be issued under any circumstances where the client did not provide any written notice of cancellation to [support@motjuice.co.uk](mailto:support@motjuice.co.uk) 7 days prior to the renewal date.

**13.** In the event money has been collected by MOT Juice from the client and it can be proven this was after the client submitted written notice of cancellation, MOT Juice will refund (in full) the amount of money taken from the client after the date the written cancellation request was received by MOT Juice.

### **Termination & Restrictions**

**14.** MOT Juice reserves the right to terminate a clients account at any time if it is found they are misusing the MOT Juice platform or are not fulfilling the conditions of this promotion. MOT Juice will make every effort to inform the client in the event their account has been terminated. Misuse of the MOT Juice platform includes, but is not limited to:

**14.1** Adding multiple testers to the clients account they do not directly employ to provide the testers with free training.

**14.2** Exploitation of any bug or glitch that may have been discovered by the client.

**14.3** The creation of multiple free accounts for 1 person or business.

**15.** The client may end their 12-month free subscription at any time either by means of written cancellation, or by agreeing to upgrade to a paid subscription early.

**16.** Written notice of cancellation means to supply MOT Juice with notice up to 28 days before a renewal date and no less than 7 days. The client cannot submit written notice of cancellation for a scheduled date. Any notice of cancellation will be executed by MOT Juice within 14 days of receipt.

**17.** The client understands that during the duration of their 12-month free subscription, they are strictly prohibited from entering any other MOT Juice promotion.